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## **Human Trafficking & Slavery Statement**

Lexmark is committed to being a responsible corporate citizen by striving to assure the fair and equitable treatment of all workers in our supply chain. We have implemented processes that promote safe and ethical working conditions for our employees and those of our suppliers. Our labor practices actively identify, prevent and deter human trafficking and slavery in all its forms, including forced, bonded, indentured labor or involuntary prison labor.

Many governments have enacted laws and regulations to require businesses to disclose their efforts to prevent human trafficking and slavery in their own operations and their supply chain. California's enactment of the California Transparency in Supply Chains Act, effective January 1, 2012, represents model legislation to combat human trafficking. Lexmark takes steps to comply with human trafficking and slavery legislation by disclosing our efforts to eradicate human trafficking and slavery in our supply chain.

Lexmark upholds human rights and labor policies and principles through the following efforts:

- Standards—Lexmark upholds and respects international human rights standards that promote workers' rights, fairemployment opportunities, and open channels of communication among employees as reflected in:
  - The Responsible Business Alliance (RBA) Code of Conduct
  - The Universal Declaration of Human Rights
  - The United Nations Global Compact
  - The United Nations Guiding Principles on Business and Human Rights
  - The International Labor Organization (ILO) Declaration on Fundamental Principles and Rights at Work
  - The Organisation for Economic Co-operation and Development (OECD) Guidelines for Multinational Enterprises

Our support for these standards and principles is embedded in our Code of Business Conduct, Human Rights Policy and Supplier Code of Conduct. All of our business operations, as well as partner and supplier relationships, are guided by these principles. All employees review and subscribe to the Code of Business Conduct. Processes are in place to identify, monitor, prevent and mitigate human rights abuses. These processes are created to promote accountability and implement remediation when needed.

- Verification—Human trafficking risks in our supply chain are identified in part through the RBA Code of Conduct. The
  code prescribes best practices related to human rights and working conditions. We inspect for compliance through
  supplier assessments, operation reviews, risk management and third-party audit systems.
- Audit—Lexmark monitors and audits its facilities and select partners' facilities by questioning about labor and human rights policies and procedures to ensure that forced, bonded, trafficked, slave, or involuntary prison labor is not

present. Suppliers in areas of high risk to human trafficking are identified and audited through the RBA Self-Assessment Questionnaire. Validated audits by announced, independent, third-party auditors include document review, interviews with management and employees and a visual site survey.

- Training—Lexmark provides training on the RBA Code of Conduct to employees in procurement who have direct responsibility for supply chain management. This Code establishes standards related to the protection of human rights of workers and labor practices in the electronics industry supply chain.
- Accountability—Lexmark suppliers are required by contract to operate in full compliance with the laws and regulations, including those regarding human trafficking and slavery in countries of operation or where products are distributed. In selecting and retaining qualified suppliers, Lexmark shows preference to suppliers who meet or exceed our expectations in abiding by the RBA Code of Conduct.

The Lexmark Ethics Line (https://lexmark.ethicspoint.com) is an online resource established to assist Lexmark employees with concerns that something improper has occurred or might be occurring. A third-party provider operates the Ethics Line. Comments are reported to Lexmark for investigation and reviewed by Lexmark senior management.

Employees are free to report, without fear of retaliation, any activity or condition that may violate the policy prohibiting human trafficking to the Global Human Trafficking Hotline at 1-844-888-FREE.

Tonya Jackson

Senior Vice President and Chief Supply Chain Officer

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